3644 rue Pascal Gagnon – Terrebonne (QC) J6X 4J2 info@car-gotrailers.com



# **LIMITED WARRANTY**

## WHO IS COVERED:

This warranty applies only to the original purchaser of a new trailer sold by Car-Go Trailers or an authorized dealer.

It is the owner's responsibility to maintain their trailer in accordance with the instructions provided in the owner's manual that will have been emailed to them after delivery of the trailer. Failure to follow proper procedures and seasonal maintenance schedules will void this warranty.

The warranty is not transferable even if the original owner sells his trailer within the period covered by this warranty.

## **WARRANTY COVERAGE:**

We make every effort to ensure that our products meet the high quality and durability standards that define us and guarantee to the original buyer that this product is free from defects in materials and workmanship.

Car-Go Trailers will repair manufacturing or material defects, free of charge, for one (1) year from the date of taking possession.

Due to design changes and improvements, we reserve the right to substitute parts or materials with components of equal value or quality.

We do not include a warranty on certain components, as the supplier prefers to maintain them directly.

# **EXCLUDED FROM COVERAGE:**

By way of example only, this limited warranty does not cover any of the following:

- Defects in materials, components or parts of the RV not attributable to Car-Go Trailers.
- Items that are added or changed after the RV has left the Car-Go Trailers plant.
- Additional equipment or accessories installed in any dealership or other establishment, or by any other party, other than Car-Go Trailers.
- Any RV used for rental or other commercial purposes (Note: it is concluded that the RV has been used for commercial purposes if the owner or user of the RV files a tax form claiming a related tax benefit, or if the RV is purchased, registered, or titled in a trade name).
- Any RV sold outside of Canada.

#### **CAR-GO TRAILERS**

3644 rue Pascal Gagnon – Terrebonne (QC) J6X 4J2 info@car-gotrailers.com



- Any RV not used solely for recreational travel and camping.
- Any RV purchased through auction or wholesale.
- Any RV purchased from a dealer that is not an authorized dealer of Car-Go Trailers.

## The following are also excluded from this warranty:

- Normal wear, tear, or usage, such as tears, punctures, soiling, mildew, fading, or discoloration of exterior finishing, or soft goods, such as upholstery, drapes, carpet, vinyl, screens, cushions, mattresses and fabrics.
- The effects of condensation or moisture from condensation inside the RV.
- Mold or any damage caused by mold to the inside or outside of the RV.
- Imperfections that do not affect the suitability of the RV for its intended purpose of recreational use.
- Items that are working as designed but that you are unhappy with.
- Problems, including water leaks, related to misuse, mishandling, neglect or abuse, including failure to maintain the RV in accordance with the owner's manual, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws and fittings, tightening of lug nuts, sealing, rotating tires.
- Damage due to accident, whether or not foreseeable, including any acts of weather or damage or corrosion due to the environment, theft, vandalism, fire, or other intervening acts not attributable to Car-Go Trailers;
- Service items such as lubricants, fluids, filters, etc.
- Damage resulting from tire wear or tire failure.
- Defacing, scratches, dents, chips on any surface or fabric of the RV.
- Damage caused by off road use, overloading the RV or alteration of the RV, or any of its components or parts.
- Wheel alignment or adjustments to axles when caused by improper maintenance, loading or damage from road hazards, including off road travel, wheel damage or balancing or damage from tire failures.

Also, any costs associated with obtaining service, including by way of example, travel costs, are specifically excluded from the coverage of this warranty.

## LIMITATIONS, EXCLUSIONS AND DISCLAIMER OF IMPLIED WARRANTIES

Any implied warranty that is found to arise by way of state or federal law, including any implied warranty of merchantability or any implied warranty of fitness, is limited in

### **CAR-GO TRAILERS**

3644 rue Pascal Gagnon – Terrebonne (QC) J6X 4J2 info@car-gotrailers.com



duration to the duration set forth in this limited warranty and is limited in scope of coverage to the scope of coverage of this limited warranty.

# **HOW TO GET SERVICE**

To obtain warranty service the owner must do all the following:

- 1. Notify an independent, authorized dealer of Car-Go Trailers, or Car-Go Trailers, of the substantial defect in material or workmanship attributable to Car-Go Trailers, within the warranty coverage period designated above.
- 2. Provide the notification mentioned in (1), above, within ten (10) days of when the owner discovered, or should have discovered, the substantial defect in material or workmanship attributable to Warrantor.
- 3. Promptly schedule an appointment with and take the RV to an independent authorized dealer of Car-Go Trailers, or Car-Go Trailers for repairs; and
- 4. Pay any freight or transportation costs, import duties, fees and all incidental expenses associated with obtaining warranty service.